Gold Street Surgery Survey 2015

Your Consultation

1. When you first have a health problem that needs professional advice is there anybody other than your GP that you contact ?

( ) No

( ) Nurse Practitioner

( ) Practice Nurse

( ) Health care assistant

( ) Accident and Emergency Department

( ) Pharmacy

( ) NHS 111

( ) Private Therapist

( ) Other – please state

2. Following your consultation today:

Do you feel empowered to be able to manage your own illness independently?

() Yes

( ) No

Do you feel appropriate investigations and management were initiated?

( ) Yes

( ) No

If the answer to either question is No, please explain:

Access

3. For same day appointments, do you prefer

( ) Open (sit and wait) surgeries or

( ) Booked appointments?

4. a) How do you usually get to the surgery?

( ) Walk

( ) Taxi

( ) Own Car

( ) Public Transport

( ) Other

4. b) If parking at Gold Street Surgery, are you?

( ) Disabled (i.e. blue badge holder)

( ) Parent of young children

( ) Able bodied

5. Communication:

a If there was email access to the practice for non-urgent communication would you use it?

( ) Yes

( ) No

b What other methods of communication would assist you?

Local plans

6. Would you be prepared to travel out of town to a health centre?

( ) Yes

( ) No

7. Would you recommend the Gold Street Surgery to someone who has just moved to the area?

( ) Yes

( ) No

Other comments/feedback: